

Signature

CRYPTON® CARPET



Lifetime Commercial Limited Warranty – BioCel Laminate Plus Backing System

Signature Crypton Carpet BioCel Laminate Plus is a high performance polyurethane pre-coat with a high performance polyurethane secondary coat laminated to non-woven polyethylene outer surface.

The following is the Commercial Limited Warranty issued by Signature Crypton Carpet for our High Performance Polyurethane Broadloom backing system.

This Lifetime Commercial Limited Warranty begins when the carpeting is purchased. The carpet must be installed in accordance with Signature Crypton Carpet installation guidelines and specifications. The carpet must be maintained in accordance with Signature Crypton Carpet maintenance recommendations and such maintenance continues throughout the duration of the original installation.

The Lifetime is further limited to the period of time the carpet is owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original Signature Crypton Carpets invoice.

Installation guidelines and specifications along with carpet care recommendations can be obtained from your dealer or from Signature Crypton Carpet at: 1-800-809-7086 or on-line at: www.signaturecryptoncarpet.com.

What the BioCel Laminate Plus lifetime commercial limited warranty covers:

Fiber – Abrasive Wear

Signature Crypton Carpet warrants that carpet using our approved face fiber and coated with our high performance polyurethane broadloom backing system will lose no more than 10% of the pile face fiber, by weight, during the lifetime warranty period. The warranty does not cover appearance retention, matting, and crushing and normal appearance changes in high traffic areas.

Fiber – Static protection

Signature Crypton Carpet warrants that carpet using our approved face fiber and coated with our high performance polyurethane broadloom backing system will not generate static build-up in excess of 3.5kV, during the lifetime warranty period as tested by AATCC Test Method 134.

Backing – Tuft Bind

Signature Crypton Carpet warrants, under normal use, that carpet coated with our high performance polyurethane backing system will provide superior tuft bind properties in high traffic environments for the lifetime warranty period.

Backing –Edge Ravel

Signature Crypton Carpet warrants, under normal use, that carpet coated with our high performance polyurethane backing system will provide superior tuft bind properties in high traffic environments for the lifetime warranty period.

Backing – Integrity/Delamination

Signature Crypton Carpet warrants, under normal use, that the secondary backing on carpet coated with our high performance polyurethane backing system will not delaminate from the face carpet for the lifetime warranty period.

Backing – Moisture Management

Signature Crypton Carpet warrants, under normal use, that carpet coated with our high performance polyurethane backing system will keep liquid spills above the pre-coat layer for a minimum of 24 hours as tested under the British Spill Test Method E; part 2.

Notification of Claims Against Warranty

All claims under this warranty must be submitted, in writing to: Signature Crypton Carpet, 2222 S. Hamilton Street, Dalton, GA 30720.

Obligations of Warrantor

Signature Crypton Carpet will, within ten working days of receipt of claim, designate a representative to inspect the standard performance product and evaluate the warranty claim.

Limitations

Any portion of the Signature Crypton Carpet not performing as stated will be repaired to conform to the warranty. If repair is not commercially practical, Signature Crypton Carpet may, at its option, replace the affected carpet or refund the proportional purchase price for the affected area during the first two years. Signature Crypton Carpet will pay the costs of the carpet, reasonable freight, and labor. Thereafter, Signature Crypton Carpet will pay only the costs of the carpet and reasonable freight. Costs incurred for the moving of equipment, furnishings, partitions and the like, that were installed over the Signature Crypton Carpet product will be at the consumer's expense. Carpet installed on stairs or in areas subject to abnormal foot-traffic use (i.e. golf spikes, other spiked footwear, ski boots, and the like) is excluded. This warranty does not cover burns, cuts, fading, matting, pills, pulls, odor, soiling, staining, tears or damage due to improper installation or due to improper cleaning agents or methods. Incidental and consequential damages are not the responsibility of Signature Crypton Carpet, and, to the extent permitted by law, are hereby excluded as to both property damage and personal injury. Replacement carpet will come only from current running-line products comparable to the warranted product.

Implied Warranty Rights

This warranty gives you specific legal rights and is in lieu of all other express or implied warranties. In certain states, you may also have implied warranty rights, including an implied warranty of merchantability or fitness for a particular purpose. In any event of a problem with warranty, service, or performance, your rights under both the express and implied warranties may be enforceable in an appropriate court of law. These warranties apply only in the United States and Canada.