

Metro Mat

Metro Mat Sustainable Entrance Matting Care & Handling Instructions

Signature Hospitality Carpet

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Congratulations on your purchase of Metro Mat Sustainable Entrance Matting. Proper care and handling will maintain its performance and appearance. Additionally, following the manufacturer's care and handling instructions keeps the warranty enforce.



Installation

Step 1. Floor Preparation. Installing your Metro Mat Matting correctly begins with making sure the floor where it is to be installed is clean, dry and free of obstructions. Vacuum and damp mop the area then allow the floor to dry thoroughly before installing the matting.



Step 2. Secure the Placement Area. Remove any objects that might interfere with moving the matting into position. Keep pedestrian traffic clear of the area during installation. Erect "caution" signs.

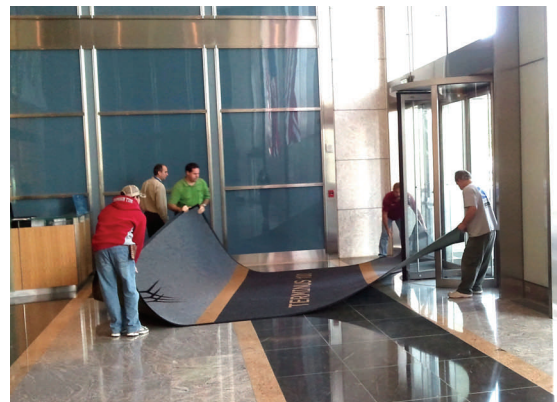


Step 3. Remove Matting From Packaging. Your Metro Mat matting comes delivered rolled up around a sturdy cardboard core tube and wrapped in protective plastic sheeting. Remove the plastic sheeting being especially careful not to cut into the matting. Spread the plastic sheeting out. Save the cardboard core for use in storing the matting.

Step 4. Unroll and Flatten. Carefully unroll the matting so the fabric (face) surface is up and place it on the plastic sheeting. The matting will relax and flatten out in a few minutes. Gently bend the edges back and release to speed the flattening process.

Step 5. Moving to Placement Area. When moving the matting, *do not pull it by the edging*. Grasp the body of the matting just inside the edging. Slide the matting into its installation position sliding it along the floor on top of the plastic sheeting. Avoid running into objects that might damage the matting and caution pedestrians to stay clear.

Step 5. Setting in Place. At the installation location, slide pull the plastic sheet out from underneath. Holding the matting near the edge but not by the edging, move it into place with one person on each corner. To aid the process, lift the matting up and down to create a wave that allows air to flow underneath. Be sure there is no air trapped under the matting and that it is laying completely flat.



Metro Mat matting is engineered to remove and trap tracked-in moisture and soil within its working surface where it is not available to be re-tracked off the matting. To keep your Metro Mat matting at peak performance, it is essential to remove these trapped particulates. Regular vacuuming takes away surface detritus as well as particulates suspended just beneath the surface. Removing gum and embedded soil requires more aggressive cleaning.



Maintenance

Step 1. Vacuum Daily— more often when conditions warrant. For best results, use an IEQ approved commercial grade upright vacuum .

Step 2. Underneath Edges— Over time grit can work its way under the first few inches of the matting, particularly along the trafficked edges. Lift the edges back and vacuum or dust mop the exposed floor to remove any accumulated soil or debris. Clean any grit or debris that may be imbedded in the rubber-backing.

Step 3. Hot Water Extract Monthly — more often when conditions warrant. Do not use a sudsing surfactant. In most cases, hot water alone is sufficient. Allow to dry thoroughly before returning to service.

Step 4. Spot Clean as Needed

- **Absorb Spills**

Blot liquids with a dry, white absorbent cloth or plain white paper towels (no prints or colors).

Start at the outside of the spot and continue toward the center to prevent the stain from spreading. Continue until the area is barely damp. Semisolids, like food spills, may need to be scooped up with a spoon. Solid, dried bits can be vacuumed up. Warning: do not scrub or use a brush. Scrubbing and brushes can damage the matting fibers. Fraying and texture change is the likely result.

- **Treat the Spot or Stain**

Use a Carpet and Rug Institute (CRI) approved carpet cleaning product. Though these have been laboratory tested, you should still pretest any cleaner on a scrap of carpet or in a hidden area of your matting.

Follow the product's directions carefully. Apply a small amount of the cleaner to a white cloth and work in gently, from the edges to the center. Blot; don't scrub. Never use a brush. You may need to do this several times to remove the spot.

Step 5. Shine the Edging — To restore the luster to your Metro Mat matting's edging use auto vinyl tire shine (high or low gloss as preferred) or a citrus based cleaner. Apply to a clean cloth and lightly wipe the edging.



Proper storage of your Metro Mat matting will insure that it looks as good and performs as well when it is taken out of storage as it did when it was put away.



Storage



Step 1. Preparation— To keep from warping the body and damaging the edging, your it is best to store your matting horizontally, so be sure there is a secure place to store it that way.



Step 2. Thoroughly Clean and Dry. Before putting your matting in storage, remove it from the entrance area to a place where both the top and underside can be safely and completely cleaned. Vacuum both sides then hot water extract the fabric (carpet face) side. Remove any debris that may have become embedded in the rubber-backing. Allow to dry thoroughly.

Step 3. Re-Roll and Fasten. When the matting is completely dry, re-roll it on the cardboard shipping tube it came with. Be sure to roll it fabric side out. This will help it lay flat quicker when it is unrolled again. It typically takes two people rolling it up to insure that it goes on the tube squarely. Fasten the matting closed with a cord, strapping or another non-adhesive restraint.

Step 4. Transport to Storage. If hand-carried it may take two or more people hoisting the rolled matting on their shoulders to move it to storage. An alternate, less strenuous method is to place the rolled-up matting on a carpet transport dolly or several four-wheeled “piano dollies” and roll it to the storage area.



Step 5. Storing. As noted above, it is best to store your Metro Mat matting in a horizontal position. Place it in a humidity controlled area. Do not stack or lean heavy or sharp objects on it. If you have more than one Metro Mat matting tube to store, they may be stacked on top of each other.



Signature warrants that Metro Mat will retain a minimum of 80% of their pile face fiber, by weight, during the 5-year warranty period.



5 Year Limited Warranty



Metro Moda

152 oz. Total Weight per sq. yd. / 52 oz. Face Weight per sq. yd.
Solution Dyed Needle-Punched UV Polypropylene
Passes – DOCFI – 70 Pill Test



Metro Flux

152 oz. Total Weight per sq. yd. / 52 oz. Face Weight per sq. yd.
Solution Dyed Needle-Punched UV Polypropylene
Passes – DOCFI – 70 Pill Test

The warranty is valid only with proof that the manufacturer's maintenance and handling instructions have been followed. The warranty period begins from the date of purchase. The matting is intended for use in pedestrian walk ways and is not intended to be used where it will be trafficked by motorized vehicles or other heavy equipment. Such use invalidates the warranty.

This warranty is for abrasive wearing and does not cover pile face fiber loss due to abnormal use, burns, cuts, gouges, staining, fading, matting, crushing, or normal appearance changes in high traffic areas. No liability will be assumed for commercial shade variations or for materials with visible defects after such materials have been installed.

Signature's obligations under this warranty are restricted to the repair or, at its sole option, replacement of the affected areas. No liability will be assumed for any incidental or consequential damage, loss or expense. Signature's liability under this warranty is limited to the material value of the item to be repaired or replaced.

The obligations of Signature under the warranty are subject to full payment of all monies due to Signature for materials and/or labor. All claims made under the foregoing warranty shall be invalid and null and void unless made in writing to Signature within the warranty period and within thirty (30) days of the Owner learning about the claim. This warranty is not transferrable.